



ghcommunity
a nonprofit 501(c)(3) organization

Privacy Policy

GH Community values your patronage and protecting your information is a top priority. Our policies and procedures reinforce the fact that GH Community strongly believes in protecting the confidentiality and security of the information we collect about you as a customer, potential customer or former customer. We have adopted the following policies and procedures to safeguard the personal information about you in our possession.

Policy Introduction

This policy discloses which information we collect and how we use it, as well as the choices you can make about the way your information is collected and used. We also explain how personally identifiable information that we may request will be used; these explanations can usually be found on the same pages where the information is requested.

Our Privacy Policy

- We do not sell or rent customer information
- We share customer information with certain employees in order to service your needs/requests
- Our policy is to require all employees providing services on our behalf to keep customer information confidential
- Our privacy policy applies to potential customers as well as current and former customers

Safeguarding Personally Identifiable Information

- We have adopted policies and procedures designed to protect your personally identifiable information from unauthorized use or disclosure
- We have implemented physical, electronic and procedural safeguards to maintain confidentiality and integrity of the personal information in our possession and to guard against unauthorized access. These include among other things, procedures for controlling access to customer files, building security programs and information technology security measures such as the use of passwords, firewalls, virus prevention and use detection software.
- We continue to assess new technology as it becomes available and to upgrade our physical and electronic security systems as appropriate

- Our policy is to permit employees to access your personal information only if they have a business purpose for using such information, such as administering, providing or developing our products or services
- Our policy which governs the conduct of all of our employees, requires all employees to safeguard personally identifiable information about the consumers and customers we serve or have served in the past

Communications from Our Site

When you subscribe to areas on our site and/or support monetarily (i.e. purchase items or donate) on our site you will receive emails that confirm specific actions you requested. You will receive notifications confirming your subscription, the successful verification of email addresses and confirmation of successful shipping and/or donation. These are transactional notifications that you cannot opt out of receiving, as they are in place to protect the security of your subscription and information. We may also send you responses to emails you send us, if appropriate or applicable. From time to time, we will also send requests for feedback regarding user experience and site operations or newsletters and/or marketing efforts from us. The completion of these requests for feedback or marketing efforts is strictly voluntary. If you do not wish to receive our newsletters or user feedback emails, please opt out in any offer email you receive from us.

Testimonials

We display personal testimonials of satisfied customers on our site in addition to other endorsements. With your consent we may post your testimonial along with your name.

California Do Not Track Notice

Under California law, website and online service operators are required to disclose how they respond to web browser “do not track” signals or other similar mechanisms that provide consumers the ability to exercise choice regarding the collection of personal information about a consumer’s online activities over time and across third party websites, to the extent the operator engages in that collection. At this time, we do not track our customer’s personal information over time and across third-party websites and therefore this requirement does not apply to us. California law also requires website and online service operators to disclose whether third parties may collect personal information about their user’s online activities over time and across different sites when the users use the operator’s website or service. Third parties that have content or services on our site such as a social feature, analytics service, or an advertising network partner, may obtain information about your browsing or usage habits but this information does not include personal information. We do not knowingly permit such third parties to collect any personal information from our site unless you directly provide it to us and we provide it to them with your consent.

California Consumer Privacy Act (CCPA)

If you are a California resident, you may be entitled to additional rights over your personal information. For more information about these rights and how to exercise them, please see the California Privacy Act at (<https://oag.ca.gov/privacy/ccpa>).

Compliance with State and Federal Laws

This privacy policy may not constitute your entire set of privacy rights, as these may also vary from state to state. To be certain of your privacy rights, you may wish to contact the appropriate agency in your state that is charged with overseeing privacy rights of consumers. Certain regulations issued by state and/or federal government agencies may require us to maintain and report demographic information on the collective activities of our customers. We may also be required to maintain your personal information for at least seven years in order to be in compliance with applicable federal and state laws regarding recordkeeping, reporting and audits.

Links to Other Sites

We may offer links to resources or partner's sites. We make the decision to provide links to these sites based on the quality of information provided at the time the links are enabled or to facilitate our visitors' more effective use of our website, and we make every effort to monitor the continuing quality of content provided on these sites. However, these external sites are not subject to this privacy policy and may have different privacy policies or approaches to the handling of information. GH Community has no control over the content of these sites. Please consult the privacy policies on these sites before you provide them any of your personal information.

Contacting Us

If you have any questions about this privacy policy, please write us at:

GH Community

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Effective Date of this Policy: 04/26/2021.